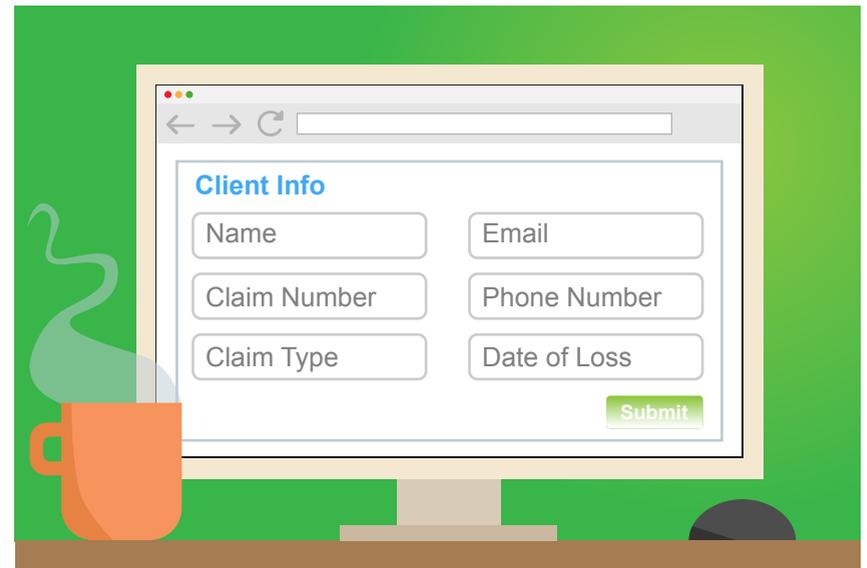


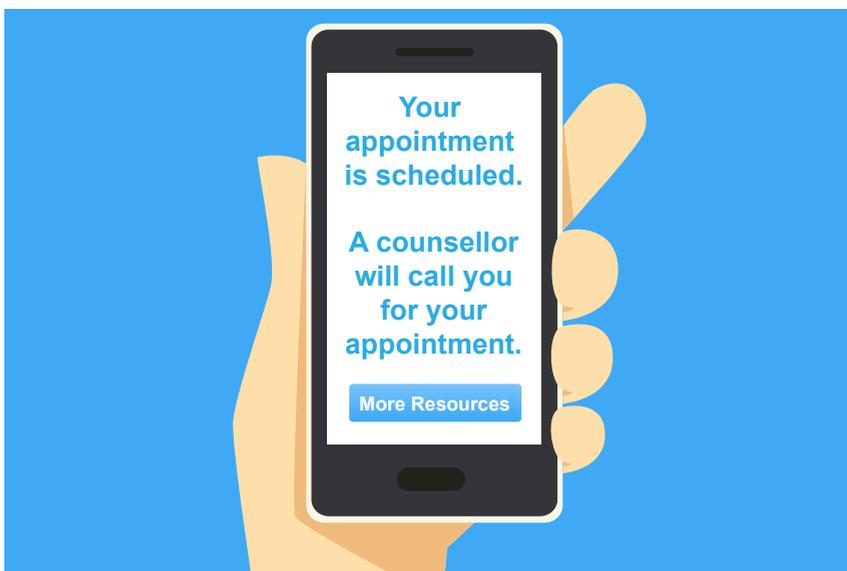
# Easily integrate an empathetic response into your existing work flow



- 1 Offer:** Adjuster provides empathetic response. Offers help through the Client Assistance Program (CAP).



- 2 Refer:** Upon client acceptance, the adjuster completes our brief referral form for the client to receive a call from the counsellor.



- 3 Confirmation:** The client receives an email with the details for the counsellors call, and access to online self-help tools.



... and the adjuster continues with the claim.

